

<b>STN</b>	<b>Metodika posúdenia spoľahlivosti a zabezpečenia komunikačných sietí.</b>	<b>STN EN 62673</b>
		01 0644

Táto norma obsahuje anglickú verziu európskej normy.  
This standard includes the English version of the European Standard.

Táto norma bola oznámená vo Vestníku ÚNMS SR č. 12/13

Obsahuje: EN 62673:2013, IEC 62673:2013

**118515**

[www.sutn.sk](http://www.sutn.sk)

Slovenský ústav technickej normalizácie, 2014

Podľa zákona č. 264/1999 Z. z. v znení neskorších predpisov sa môžu slovenské technické normy rozmnožovať a rozširovať iba so súhlasom Slovenského ústavu technickej normalizácie.

**SUTN**

EUROPEAN STANDARD  
NORME EUROPÉENNE  
EUROPÄISCHE NORM

**EN 62673**

August 2013

ICS 03.120.01

English version

**Methodology for communication network dependability assessment and assurance**  
(IEC 62673:2013)

Méthodologie pour l'évaluation et l'assurance de la sûreté de fonctionnement des réseaux de communication  
(CEI 62673:2013)

Methodik zur Beurteilung und Sicherstellung der Zuverlässigkeit von Kommunikationsnetzen  
(IEC 62673:2013)

This European Standard was approved by CENELEC on 2013-07-23. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

**CENELEC**

European Committee for Electrotechnical Standardization  
Comité Européen de Normalisation Electrotechnique  
Europäisches Komitee für Elektrotechnische Normung

**CEN-CENELEC Management Centre: Avenue Marnix 17, B - 1000 Brussels**

## Foreword

The text of document 56/1507/FDIS, future edition 1 of IEC 62673, prepared by IEC/TC 56 "Dependability" was submitted to the IEC-CENELEC parallel vote and approved by CENELEC as EN 62673:2013.

The following dates are fixed:

- latest date by which the document has to be implemented at national level by publication of an identical national standard or by endorsement (dop) 2014-04-23
- latest date by which the national standards conflicting with the document have to be withdrawn (dow) 2016-07-23

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC [and/or CEN] shall not be held responsible for identifying any or all such patent rights.

## Endorsement notice

The text of the International Standard IEC 62673:2013 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standards indicated:

IEC 61078	NOTE	Harmonised as EN 61078.
IEC 62198	NOTE	Harmonised as EN 62198.
IEC 60812	NOTE	Harmonised as EN 60812.
IEC 60300-3-11	NOTE	Harmonised as EN 60300-3-11.
IEC 60300-3-1	NOTE	Harmonised as EN 60300-3-1.
IEC 61165	NOTE	Harmonised as EN 61165

**Annex ZA**  
 (normative)

**Normative references to international publications  
 with their corresponding European publications**

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE When an international publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN/HD</u>	<u>Year</u>
IEC 60050-191		International Electrotechnical Vocabulary (IEV) - Chapter 191: Dependability and quality of service	-	-
IEC 60300-3-15		Dependability management - Part 3-15: Application guide - Engineering of system dependability	EN 60300-3-15	
IEC 61907		Communication network dependability engineering	EN 61907	



# INTERNATIONAL STANDARD

## NORME INTERNATIONALE



**Methodology for communication network dependability assessment and assurance**

**Méthodologie pour l'évaluation et l'assurance de la sûreté de fonctionnement d'un réseau de communication**





## THIS PUBLICATION IS COPYRIGHT PROTECTED

Copyright © 2013 IEC, Geneva, Switzerland

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either IEC or IEC's member National Committee in the country of the requester.

If you have any questions about IEC copyright or have an enquiry about obtaining additional rights to this publication, please contact the address below or your local IEC member National Committee for further information.

Droits de reproduction réservés. Sauf indication contraire, aucune partie de cette publication ne peut être reproduite ni utilisée sous quelque forme que ce soit et par aucun procédé, électronique ou mécanique, y compris la photocopie et les microfilms, sans l'accord écrit de la CEI ou du Comité national de la CEI du pays du demandeur.

Si vous avez des questions sur le copyright de la CEI ou si vous désirez obtenir des droits supplémentaires sur cette publication, utilisez les coordonnées ci-après ou contactez le Comité national de la CEI de votre pays de résidence.

IEC Central Office  
3, rue de Varembe  
CH-1211 Geneva 20  
Switzerland

Tel.: +41 22 919 02 11  
Fax: +41 22 919 03 00  
[info@iec.ch](mailto:info@iec.ch)  
[www.iec.ch](http://www.iec.ch)

### About the IEC

The International Electrotechnical Commission (IEC) is the leading global organization that prepares and publishes International Standards for all electrical, electronic and related technologies.

### About IEC publications

The technical content of IEC publications is kept under constant review by the IEC. Please make sure that you have the latest edition, a corrigenda or an amendment might have been published.

#### Useful links:

IEC publications search - [www.iec.ch/searchpub](http://www.iec.ch/searchpub)

The advanced search enables you to find IEC publications by a variety of criteria (reference number, text, technical committee,...). It also gives information on projects, replaced and withdrawn publications.

IEC Just Published - [webstore.iec.ch/justpublished](http://webstore.iec.ch/justpublished)

Stay up to date on all new IEC publications. Just Published details all new publications released. Available on-line and also once a month by email.

Electropedia - [www.electropedia.org](http://www.electropedia.org)

The world's leading online dictionary of electronic and electrical terms containing more than 30 000 terms and definitions in English and French, with equivalent terms in additional languages. Also known as the International Electrotechnical Vocabulary (IEV) on-line.

Customer Service Centre - [webstore.iec.ch/csc](http://webstore.iec.ch/csc)

If you wish to give us your feedback on this publication or need further assistance, please contact the Customer Service Centre: [csc@iec.ch](mailto:csc@iec.ch).

### A propos de la CEI

La Commission Electrotechnique Internationale (CEI) est la première organisation mondiale qui élabore et publie des Normes internationales pour tout ce qui a trait à l'électricité, à l'électronique et aux technologies apparentées.

### A propos des publications CEI

Le contenu technique des publications de la CEI est constamment revu. Veuillez vous assurer que vous possédez l'édition la plus récente, un corrigendum ou amendement peut avoir été publié.

#### Liens utiles:

Recherche de publications CEI - [www.iec.ch/searchpub](http://www.iec.ch/searchpub)

La recherche avancée vous permet de trouver des publications CEI en utilisant différents critères (numéro de référence, texte, comité d'études,...). Elle donne aussi des informations sur les projets et les publications remplacées ou retirées.

Just Published CEI - [webstore.iec.ch/justpublished](http://webstore.iec.ch/justpublished)

Restez informé sur les nouvelles publications de la CEI. Just Published détaille les nouvelles publications parues. Disponible en ligne et aussi une fois par mois par email.

Electropedia - [www.electropedia.org](http://www.electropedia.org)

Le premier dictionnaire en ligne au monde de termes électriques et électroniques. Il contient plus de 30 000 termes et définitions en anglais et en français, ainsi que les termes équivalents dans les langues additionnelles. Egalement appelé Vocabulaire Electrotechnique International (VEI) en ligne.

Service Clients - [webstore.iec.ch/csc](http://webstore.iec.ch/csc)

Si vous désirez nous donner des commentaires sur cette publication ou si vous avez des questions contactez-nous: [csc@iec.ch](mailto:csc@iec.ch).



# INTERNATIONAL STANDARD

# NORME INTERNATIONALE



**Methodology for communication network dependability assessment and assurance**

**Méthodologie pour l'évaluation et l'assurance de la sûreté de fonctionnement d'un réseau de communication**

INTERNATIONAL  
ELECTROTECHNICAL  
COMMISSION

COMMISSION  
ELECTROTECHNIQUE  
INTERNATIONALE

PRICE CODE  
CODE PRIX

W

ICS 03.120.01

ISBN 978-2-83220-871-7

**Warning! Make sure that you obtained this publication from an authorized distributor.  
Attention! Veuillez vous assurer que vous avez obtenu cette publication via un distributeur agréé.**

## CONTENTS

FOREWORD .....	4
INTRODUCTION .....	6
1 Scope .....	7
2 Normative references .....	7
3 Terms, definitions and abbreviations .....	7
3.1 Terms and definitions .....	7
3.2 Abbreviations .....	11
4 Overview of network dependability methodology .....	11
4.1 Need for network dependability methods .....	11
4.2 Network dependability objectives .....	12
4.3 Network service scenarios .....	13
4.4 Network dependability assessment strategies .....	13
4.5 Network dependability assurance strategies .....	14
5 Network dependability methodology applications .....	15
5.1 Network life cycle process .....	15
5.1.1 Life cycle process applications .....	15
5.1.2 Risk assessment process applications .....	15
5.1.3 Dependability methodology applications .....	16
5.2 Network dependability performance characteristics .....	17
5.3 Network dependability assessment methodology .....	18
5.3.1 Generic dependability analysis and evaluation techniques .....	18
5.3.2 Service scenario analysis .....	19
5.3.3 Network modelling .....	19
5.3.4 Network failure modes, effects and criticality analysis .....	20
5.3.5 Network fault insertion test .....	21
5.3.6 Failure reporting, analysis and corrective action system .....	22
5.4 Network dependability assurance methodology .....	22
5.4.1 Scope of dependability assurance methodology applications .....	22
5.4.2 Assurance of dependability of service .....	23
5.4.3 Assurance of data integrity .....	23
5.4.4 Assurance of network performance functions and support process enhancement .....	24
5.4.5 Network dependability assurance methods .....	24
Annex A (informative) Example of E2E network dependability assessment .....	27
Annex B (informative) Example of full-end network dependability assessment .....	33
Annex C (informative) Evaluation of network dependability performance in field operation .....	35
Bibliography .....	37
Figure A.1 – A typical example of an E2E network topology .....	27
Figure B.1 – A typical example of a full-end network topology .....	33
Figure C.1 – Network outage contributions and resultant network service impact .....	36

Table 1 – Summary of network dependability activities and application methods .....	17
Table 2 – Summary of network dependability parameters.....	18
Table C.1 – Summary of network failure data of a nation-wide public switched telephone network .....	35

# INTERNATIONAL ELECTROTECHNICAL COMMISSION

---

## **METHODOLOGY FOR COMMUNICATION NETWORK DEPENDABILITY ASSESSMENT AND ASSURANCE**

### FOREWORD

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- 2) The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC National Committees undertake to apply IEC Publications transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC itself does not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and, in some areas, access to IEC marks of conformity. IEC is not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 62673 has been prepared by IEC technical committee 56: Dependability.

The text of this standard is based on the following documents:

FDIS	Report on voting
56/1507/FDIS	56/1514/RVD

Full information on the voting for the approval of this standard can be found in the report on voting indicated in the above table.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC web site under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

**IMPORTANT – The 'colour inside' logo on the cover page of this publication indicates that it contains colours which are considered to be useful for the correct understanding of its contents. Users should therefore print this document using a colour printer.**

## INTRODUCTION

Communication network dependability is highly influenced by the design and implementation of the network service functions, which aim to achieve user satisfaction in service performance.

Network evolution, service growth and functional renewal in communications have long been challenges to the providers of network services, not just for the broad range of services now in existence, but also for those service-related activities experienced by the end-users.

To sustain viable business in network services, it is prudent for the communications industry to provide the

- needed network service functions,
- adequate network capacity and performance capability,
- security of service,
- quality of service, and
- dependability of service.

This International Standard addresses one of the most important issues concerning the assessment and delivery of dependability of service to ensure network service performance. It also addresses the network dependability assurance strategies and methodology applications for enhancing and sustaining network operation.

This International Standard describes a generic methodology for dependability assessment and assurance of communication networks. It also provides relevant assessment and assurance methods to support communication networks for dependability engineering application, such as those conforming to IEC 61907 and ITU-T<sup>1</sup> Recommendations concerning dependability.

It presents an approach for network dependability analysis and evaluation that ensures dependable network design for effective implementation.

The objective of this standard is to achieve a cost-effective solution for realizing the network dependability performance and to assure the benefits from the network dependability of service operation.

---

<sup>1</sup> ITU-T: International Telecommunications Union – Telecommunications.

## METHODOLOGY FOR COMMUNICATION NETWORK DEPENDABILITY ASSESSMENT AND ASSURANCE

### 1 Scope

This International Standard describes a generic methodology for dependability assessment and assurance of communication networks from a network life cycle perspective. It presents the network dependability assessment strategies and methodology for analysis of network topology, evaluation of dependability of service paths, and optimization of network configurations in order to achieve network dependability performance and dependability of service. It also addresses the network dependability assurance strategies and methodology for application of network health check, network outage control and test case management to enhance and sustain dependability performance in network service operation.

This standard is applicable to network service providers, network designers and developers, and network maintainers and operators for assurance of network dependability performance and assessment of dependability of service.

### 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60050-191, *International Electrotechnical Vocabulary (IEV) – Chapter 191: Dependability and quality of service*

IEC 60300-3-15, *Dependability management – Part 3-15: Application guide – Engineering of system dependability*

IEC 61907, *Communication network dependability engineering*

koniec náhľadu – text d'alej pokračuje v platenej verzii STN