

<b>STN</b>	<b>Expertízne služby. Všeobecné požiadavky na expertízne služby.</b>	<b>STN EN 16775</b>  96 5022
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Expertise activities - General requirements for expertise services

Táto norma obsahuje anglickú verziu európskej normy.  
This standard includes the English version of the European Standard.

Táto norma bola oznámená vo Vestníku ÚNMS SR č. 04/16

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Podľa zákona č. 264/1999 Z. z. v znení neskorších predpisov sa môžu slovenské technické normy rozmnožovať a rozširovať iba so súhlasom Úradu pre normalizáciu, metrológiu a skúšobníctvo SR.

EUROPEAN STANDARD

**EN 16775**

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English Version

## Expertise activities - General requirements for expertise services

Services d'expertise - Exigences générales relatives aux services d'expertise

Sachverständigentätigkeiten - Allgemeine Anforderungen an Sachverständigenleistungen

This European Standard was approved by CEN on 19 September 2015.

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EUROPEAN COMMITTEE FOR STANDARDIZATION  
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EUROPÄISCHES KOMITEE FÜR NORMUNG

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## European foreword

This document (EN 16775:2015) has been prepared by Technical Committee CEN/TC 405 "Project Committee - Expertise services", the secretariat of which is held by AFNOR.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2016, and conflicting national standards shall be withdrawn at the latest by June 2016.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

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## Introduction

Expertise Services cover a wide range of services. Expertise Service Providers (ESP) are e.g. appointed for giving opinions, interpretations, recommendations addressing former and future events and/or circumstances. Services can also include determination if requirements of standards or performance are met, conflict resolution and assessment and valuation of damages to both goods and services. Expert Service Providers advise, analyse and evaluate to allow decisions to be made properly.

The quality of an expertise service depends on professional competence, impartiality, objectivity, independence and integrity of the experts involved. This standard is aimed at pointing out the minimum requirements of those criteria having influence on every expertise service. It could be used by all sizes and disciplines of ESP and aims to improve transparency and understanding between clients and ESP.

Successful implementation of the standard should also help to reduce barriers to cross-border expertise services.

This standard recognizes that there are different systems of law and many jurisdictions in Europe, any of which may impose different standards or requirements.

## 1 Scope

This European Standard specifies the minimum requirements for expertise services carried out by individual persons and/or group of such expert individuals for a customer.

The objective is to standardize expertise services thus enabling the delivery within a specified context of the most accurate and reliable answer to a raised query.

Specific requirements of this European Standard do not apply to expertise services where obligatory contractual and / or a legal framework and regulations exist; for instance in consulting, inspection and judicial litigation.

**koniec náhľadu – text ďalej pokračuje v platenej verzii STN**