Rámec e-kompetentnosti (e-CF). Spoločný európsky rámec pre ICT profesionálov vo všetkých priemyselných odvetviach. Časť 2: Návod na používanie.	TNI CEN/TR 16234-2
	97 4050

e-Competence Framework (e-CF) - A common European Framework for ICT Professionals in all industry sectors - Part 2: User Guide

Táto technická normalizačná informácia obsahuje anglickú verziu CEN/TR 16234-2:2016. This Technical standard information includes the English version of CEN/TR 16234-2:2016.

Táto technická normalizačná informácia bola oznámená vo Vestníku ÚNMS SR č. 11/16

TECHNICAL REPORT RAPPORT TECHNIQUE TECHNISCHER BERICHT

CEN/TR 16234-2

August 2016

ICS 35.020

Supersedes CWA 16234-2:2014

English Version

e-Competence Framework (e-CF) - A common European Framework for ICT Professionals in all industry sectors -Part 2: User Guide

This Technical Report was approved by CEN on 4 July 2016. It has been drawn up by the Technical Committee CEN/TC 428.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

Page

Contents

Europ	oean foreword	3
Introd	duction	4
1	Scope	5
2	Normative reference	5
3	Terms, definitions, symbols and abbreviated terms	5
4	General principles	
5 5.1	Adapting EN 16234-1 as a shared European reference to specific needs	
5.2	Human resources management in ICT services (demand and supply – public and private)	
5.3	A common reference for local frameworks	12
5.4	Reference for qualifications, training and certification	20
5.5	Support of ICT professional career development	22
5.6	Support of HR planning and job profiles development	23
5.7	Support of recruiting and sourcing processes	25
5.8	Support of understanding learning paths and training offers	26
5.9	A common reference for policy makers, professional associations and market	
	analysts	27
Annex	x A (informative) Use of ICT sector terminology	28
Annex	x B (informative) Development history of EN 16234-1	31
Rihlio	graphy	34

European foreword

This document (CEN/TR 16234-2) has been prepared by Technical Committee CEN/TC 428 "Project Committee - e-Competences and ICT Professionalism", the secretariat of which is held by UNI.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes CWA 16234-2:2014.

This Technical Report is the second part of the EN 16234 series, which is made up of the following three parts and which will replace CWA 16234-1:2014, CWA 16234-2:2014 and CWA 16234-3:2014:

- EN 16234-1, e-Competence Framework (e-CF) A common European Framework for ICT Professionals in all industry sectors Part 1: Framework
- CEN/TR 16234-2, e-Competence Framework (e-CF) A common European Framework for ICT Professionals in all industry sectors Part 2: User guide
- prCEN/TR 16234-3, e-Competence Framework (e-CF) A common European Framework for ICT Professionals in all industry sectors Part 3: Methodology

Part 1 is a fully standalone document, whilst part 2 and 3 rely on part 1.

A relationship with the European ICT Professional Profiles (CWA 16458:2012, original CWA updated by e-CF 3.0 competences and re-published in 2014) is established. A number of relevant e-Competences and their applying level(s), as defined by this standard, are assigned to each Profile.

CWA 16234-4:2014, composed of 15 case studies illustrating e-CF practical use from multiple sector perspectives, remains published and can be downloaded for free from the internet (*Official e-CF website: www.ecompetences.eu*).

Introduction

EN 16234-1 was established as a tool to support mutual understanding and provide transparency of language through the articulation of competences required and deployed by Information and Communication Technology (ICT) professionals.

The underpinning philosophy and principles adopted during the standard's construction that are vital for its application and for successive updates are explained in the Introduction of EN 16234-1.

1 Scope

This Technical Report supports understanding, adoption and use of EN 16234-1. It supports Information and Communication Technology (ICT) stakeholders, in particular:

- ICT service, demand and supply companies;
- ICT professionals, managers and human resource (HR) departments;
- vocational education institutions and training bodies including higher education;
- social partners (trade unions and employer associations);
- professional associations, accreditation, validation and assessment bodies;
- market analysts and policy makers; and
- other organizations and stakeholders in public and private sectors across Europe,

to adopt, apply and use the framework in their environment.

2 Normative reference

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 16234-1, e-Competence Framework (e-CF) - A common European Framework for ICT Professionals in all industry sectors - Part 1: Framework

koniec náhľadu – text ďalej pokračuje v platenej verzii STN