STN	Zariadenia na kontrolu parkovania vozidiel Požiadavky a skúšobné metódy na parkovacie terminály	STN EN 12414
		26 9805

Vehicle parking control equipment - Requirements and test methods for a parking terminal

Táto norma obsahuje anglickú verziu európskej normy. This standard includes the English version of the European Standard.

Táto norma bola oznámená vo Vestníku ÚNMS SR č. 10/20

Obsahuje: EN 12414:2020

Oznámením tejto normy sa od 01.02.2021 ruší STN EN 12414 (26 9805) z apríla 2001

131597

Úrad pre normalizáciu, metrológiu a skúšobníctvo Slovenskej republiky, 2020 Slovenská technická norma a technická normalizačná informácia je chránená zákonom č. 60/2018 Z. z. o technickej normalizácii. STN EN 12414: 2020

EN 12414

EUROPEAN STANDARD NORME EUROPÉENNE EUROPÄISCHE NORM

July 2020

ICS 39.040.99

Supersedes EN 12414:1999

English Version

Vehicle parking control equipment - Requirements and test methods for a parking terminal

Équipement de contrôle du stationnement des véhicules - Exigences et méthodes d'essai pour un terminal de stationnement Einrichtungen zur Parküberwachung von Fahrzeugen -Anforderungen und Prüfverfahren für Parkautomaten

This European Standard was approved by CEN on 3 May 2020.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

Contents

Page

3 Terms and definitions 7 4 Functional requirements 9 4.1 Modes of operation 9 4.1.2 Ray and Display mode (with ticket) 9 4.1.2 Pay and Display mode (with ticket) 9 4.1.4 Pay on departure 10 4.1.4 Pay on departure 11 4.2 User interface 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility. 15 4.2.9 Out of service and out of order. 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.12 Parking time calculation. 16 4.2.12 Parking time calculation. 16 4.2.12 Lakels, legends and button colours 16 4.2.13 Lakels, legends and button colours	Europe	European foreword4		
2 Normative references 6 3 Terms and definitions 7 4 Functional requirements. 9 4.1 Modes of operation 9 4.1.2 Pay and Display mode (with ticket) 9 4.1.2 Pay and Display mode (with ticket) 10 4.1.4 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.13 Labels, legends and button colours 16 4.2.13 Category A - Not connected parking terminal	Introduction			
3 Terms and definitions 7 4 Functional requirements 9 4.1 Modes of operation 9 4.1.2 Ray and Display mode (with ticket) 9 4.1.2 Pay and Display mode (with ticket) 9 4.1.4 Pay on departure 10 4.1.4 Pay on departure 11 4.2 User interface 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction confirmation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility. 15 4.2.9 Out of service and out of order. 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.13 Labels, legends and button colours 16 4.2.14 Labels, legends and button colours 16 4.2.13 Labels, legends and button colours 16 4.2.14 Labels, legends	1	Scope	6	
4 Functional requirements. 9 4.1 Modes of operation 9 4.1.2 Pay and Display mode (with ticket) 9 4.1.2 Pay and Go mode (without ticket) 10 4.1.4 Pay on departure 11 1.2 User interface 13 4.2.1 Screen 13 4.2.2 Transaction confirmation function 14 4.2.4 Transaction confirmation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility. 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.12 Lakegory B - Connected parking terminal 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.1 General 18 4.4.2 Various payment means 18 <td>2</td> <td>Normative references</td> <td> 6</td>	2	Normative references	6	
4.1 Modes of operation 9 4.1.1 General 9 4.1.2 Pay and Display mode (with ticket) 9 4.13 Pay and Go mode (without ticket) 10 4.14 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction confirmation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.3 Connectivity of the parking terminal 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.1 General 17	3	Terms and definitions	7	
4.1.1 General 9 4.1.2 Pay and Display mode (with ticket) 9 4.1.3 Pay and Go mode (without ticket) 10 4.1.4 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.1 Displayed information during the transaction 16 4.2.11 Displayed information during the transaction 16 4.2.12 Parking time calculation 16 4.2.13 Labels, legends and button colours 16 4.2.14 Labels, legends and button colours 16 4.3 Confermation and acceptance of payment 17 4.3.1	4	Functional requirements	9	
4.1.2 Pay and Display mode (with ticket) 9 4.1.3 Pay and Go mode (without ticket) 10 4.1.4 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility. 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.13 Labels, legends and button colours 16 4.2.13 Labels, legends and button colours 17 4.3.1 Ceneral 17 4.3.2 Category A - Not connected parking terminal 17 4.3.2 Category B - Connected parking terminal 17 4.3.2	4.1	Modes of operation	9	
4.1.3 Pay and Go mode (without ticket) 10 4.1.4 Pay on departure 11 4.1 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Tricket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction confirmation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 15 4.2.13 Labels, legends and button colours 16 4.2.13 Connectivity of the parking terminal 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.3 Category B - Connected parking terminal 17 4.4.1 General	4.1.1			
4.1.4 Pay on departure 11 4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 15 4.2.12 Parking terminal 17 4.2.13 Labels, legends and button colours 16 4.2.13 Labels, legends and button colours 16 4.3.1 General 17 4.3.2 Category A – Not connected parking terminal 17 4.3.2 Category B – Connected parking terminal 17 4.3.2 Category B – Connected parking terminal 18 4.4.1 Gener	4.1.2	Pay and Display mode (with ticket)	9	
4.2 User interface 13 4.2.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility. 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.12 Parking time calculation. 16 4.2.13 Labels, legends and button colours 16 4.2.13 Labels, legends and button colours 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.4.1 General 18 4.4.1 General 18 4.4.2 Various payment means 18 4.4.3 Collection systems 20	4.1.3	Pay and Go mode (without ticket)	10	
42.1 Screen 13 4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.12 Parking time calculation. 16 4.2.13 Labels, legends and button colours 16 4.3.1 General 17 4.3.2 Category A – Not connected parking terminal 17 4.3.3 Category B – Connected parking terminal 17 4.4.4 General 18 4.4.1 General 18 4.4.2 Various payment means 18 4.4.3 Confirmation and acceptance of payment 19 4.4.4 Collection systems	4.1.4			
4.2.2 Ticket and receipt attributes 13 4.2.3 Transaction confirmation function 14 4.2.4 Transaction cancellation function 14 4.2.5 Tariff selection 14 4.2.6 Physical keyboard 14 4.2.7 Screen standby mode 15 4.2.8 Parking terminal visibility 15 4.2.9 Out of service and out of order 15 4.2.10 Languages 15 4.2.11 Displayed information during the transaction 16 4.2.12 Parking time calculation 16 4.2.13 Labels, legends and button colours 16 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.3 Category B - Connected parking terminal 17 4.3.3 Category B - Connected parking terminal 17 4.4.2 Various payment means 18 4.4.4 Confirmation and acceptance of payment. 20 4.5 Embedded software. 20 4.5 Software configuration 21	4.2	User interface	13	
42.3 Transaction confirmation function 14 42.4 Transaction cancellation function 14 42.5 Tariff selection 14 42.6 Physical keyboard 14 42.7 Screen standby mode 14 42.8 Parking terminal visibility. 15 42.9 Out of service and out of order 15 42.10 Languages 15 42.11 Displayed information during the transaction 16 42.12 Parking time calculation 16 42.13 Labels, legends and button colours 16 4.3 Connectivity of the parking terminal 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.2 Category B - Connected parking terminal 17 4.3.2 Category B - Connected parking terminal 17 4.3.3 Category B - Connected parking terminal 17 4.4 Various payment means 18 4.4.1 General 18 4.4.2 Various payment means 20 4.5.1<	4.2.1			
4.2.4Transaction cancellation function144.2.5Tariff selection144.2.6Physical keyboard144.2.7Screen standby mode154.2.8Parking terminal visibility154.2.9Out of service and out of order154.2.10Languages154.2.11Displayed information during the transaction164.2.12Parking time calculation164.2.13Labels, legends and button colours164.3Connectivity of the parking terminal174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.2Various payment means184.4.3Confirmation and acceptance of payment204.5Software configuration204.5.1Software configuration214.6.3Sortarge of operating and management data214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.7Online status and events monitoring224.7.3Data for statistics22	4.2.2	Ticket and receipt attributes	13	
4.2.5Tariff selection144.2.6Physical keyboard144.2.7Screen standby mode154.2.8Parking terminal visibility154.2.9Out of service and out of order154.2.10Languages154.2.11Displayed information during the transaction164.2.12Parking terminal164.2.13Labels, legends and button colours164.3Connectivity of the parking terminal174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.1General194.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5.1Software updates214.6.1Display of warnings (impending out of order situation)214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.1General214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.1General224.7.2Online status and events monitoring224.7.3Data	4.2.3			
42.6Physical keyboard	4.2.4	Transaction cancellation function	14	
4.2.7Screen standby mode	4.2.5			
4.2.8Parking terminal visibility.154.2.9Out of service and out of order.154.2.10Languages154.2.11Displayed information during the transaction154.2.12Parking time calculation.164.2.13Labels, legends and button colours164.2.13Connectivity of the parking terminal.174.3.1General.174.3.2Category A - Not connected parking terminal.174.3.3Category B - Connected parking terminal.174.4Ayment means184.4.1General.184.4.2Various payment means184.4.3Confirmation and acceptance of payment.204.5.4Software204.5.5Software updates.214.6.6Management at the terminal.214.6.1Display of warnings (impending out of order situation)214.6.4Storage of operating and management data214.6.5Verification of revenue held.214.7.2Online status and events monitoring.224.7.3Data for statistics.22	4.2.6	Physical keyboard	14	
4.2.9Out of service and out of order154.2.10Languages154.2.11Displayed information during the transaction154.2.12Parking time calculation164.2.13Labels, legends and button colours164.2.13Labels, legends and button colours164.2.13Connectivity of the parking terminal174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5.5Embedded software204.5.1Software configuration204.5.2Software updates214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.1General224.7.3Data for statistics22	4.2.7	Screen standby mode	15	
4.2.10Languages154.2.11Displayed information during the transaction154.2.12Parking time calculation164.2.13Labels, legends and button colours164.3.1Connectivity of the parking terminal174.3.2Category A – Not connected parking terminal174.3.3Category B – Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5.1Software configuration204.5.2Software updates214.6.3Secured access to maintenance214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.2.8	Parking terminal visibility	15	
42.11 Displayed information during the transaction 15 42.12 Parking time calculation 16 4.2.13 Labels, legends and button colours 16 4.3 Connectivity of the parking terminal 17 4.3.1 General 17 4.3.2 Category A - Not connected parking terminal 17 4.3.3 Category B - Connected parking terminal 17 4.3.4 General 17 4.4 Payment means 18 4.4.1 General 18 4.4.2 Various payment means 18 4.4.3 Confirmation and acceptance of payment. 19 4.5.4 Collection systems 20 4.5.5 Embedded software 20 4.5.1 Software configuration 20 4.5.2 Software updates 21 4.6.3 Secured access to maintenance actions 21 4.6.4 Storage of operating and management data 21 4.6.5 Verification of revenue held 21 4.7.1 General 22 4.7.2 Online status and events monitoring 22 4.7.3 Data for statistics 22	4.2.9	Out of service and out of order	15	
4.2.12Parking time calculation164.2.13Labels, legends and button colours164.2.13Labels, legends and button colours174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5.1Software configuration204.5.2Software updates214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.2.10	Languages	15	
4.2.13Labels, legends and button colours164.3Connectivity of the parking terminal174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5.1Software configuration204.5.2Software updates214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.2Online status and events monitoring224.7.3Data for statistics22	4.2.11	Displayed information during the transaction	15	
4.3Connectivity of the parking terminal174.3.1General174.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.3.4Payment means184.4.5General184.4.6General184.4.7Various payment means184.4.8Confirmation and acceptance of payment194.4.4Collection systems204.5.1Software204.5.2Software configuration204.5.3Software updates214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.2.12	Parking time calculation	16	
4.3.1General	4.2.13	Labels, legends and button colours	16	
4.3.2Category A - Not connected parking terminal174.3.3Category B - Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5.1Software configuration204.5.2Software of payment at the terminal214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring.224.7.3Data for statistics22	4.3	Connectivity of the parking terminal	17	
4.3.3Category B - Connected parking terminal174.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5.1Software configuration204.5.2Software updates214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring.224.7.3Data for statistics22	4.3.1	General	17	
4.4Payment means184.4.1General184.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5Software configuration204.5.1Software updates214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring.224.7.3Data for statistics22	4.3.2	Category A – Not connected parking terminal	17	
4.4.1General	4.3.3	Category B - Connected parking terminal	17	
4.4.2Various payment means184.4.3Confirmation and acceptance of payment194.4.4Collection systems204.5Embedded software204.5Software configuration204.5.1Software updates214.5Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.4	Payment means	18	
4.4.3Confirmation and acceptance of payment.194.4.4Collection systems204.5Embedded software.204.5.1Software configuration204.5.2Software updates.214.6Management at the terminal.214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held.214.7Remote management and reporting224.7.1General.224.7.2Online status and events monitoring.224.7.3Data for statistics.22	4.4.1	General	18	
4.4.4Collection systems204.5Embedded software.204.5.1Software configuration204.5.2Software updates.214.6Management at the terminal.214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held.214.7Remote management and reporting224.7.1General.224.7.2Online status and events monitoring.224.7.3Data for statistics.22	4.4.2			
4.4.4Collection systems204.5Embedded software.204.5.1Software configuration204.5.2Software updates.214.6Management at the terminal.214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held.214.7Remote management and reporting224.7.1General.224.7.2Online status and events monitoring.224.7.3Data for statistics.22	4.4.3	Confirmation and acceptance of payment	19	
4.5.1Software configuration204.5.2Software updates214.6Management at the terminal214.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.4.4			
4.5.2Software updates	4.5	Embedded software	20	
4.6Management at the terminal	4.5.1	Software configuration	20	
4.6.1Display of warnings (impending out of order situation)214.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.5.2	Software updates	21	
4.6.2Ease of maintenance214.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.6	-		
4.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.6.1	Display of warnings (impending out of order situation)	21	
4.6.3Secured access to maintenance actions214.6.4Storage of operating and management data214.6.5Verification of revenue held214.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.6.2			
4.6.5Verification of revenue held	4.6.3			
4.6.5Verification of revenue held	4.6.4			
4.7Remote management and reporting224.7.1General224.7.2Online status and events monitoring224.7.3Data for statistics22	4.6.5			
4.7.1General	4.7			
4.7.2Online status and events monitoring.224.7.3Data for statistics.22	4.7.1			
4.7.3 Data for statistics	4.7.2			
4.7.4 Remote configuration	4.7.3	0		
	4.7.4	Remote configuration	23	

4.8	Manuals	.23	
5	Technical requirements	.24	
5.1	Safety		
5.1.1	Electrical safety		
5.1.2	Ingress Protection (dust, water, and foreign objects)		
5.2	Operating capacity		
5.2.1	Ticket stock		
5.2.2	Capacity of the escrow for coins and tokens		
5.2.3 5.2.4	Capacity of the cashbox for coins and tokens Storage relating to transactions by electronic means of payment		
5.2.4 5.2.5	Energy autonomy		
5.3	Resistance to environmental conditions		
5.3.1	Terminal storage temperature resistance		
5.3.2	Terminal operation temperature and humidity resistance		
5.3.3	Terminal water flooding resistance		
5.4	Accessibility for end-user	.25	
5.5	Protection against theft or burglary		
5.6	Data security requirements for a parking terminal		
5.7	Internal clock	.27	
6	Test of the functional and technical requirements	27	
6.1	Tests conditions		
6.2	Test methods		
Annex	Annex A (normative) Energy autonomy test procedure28		
A.1	Calculation of daily consumption	.28	
A.2	Calculation of annual energy available	.29	
A.2.1	Solar powered terminal	.29	
A.2.2	Terminal powered by a combination of solar energy and a non-rechargeable battery	.30	
A.3	Autonomy during 'no energy' days		
A.4	Energy autonomy of a terminal	.31	
Annex	B (normative) Security test procedure		
B.1	Resistance classes	.32	
B.2	Test method	.32	
B.2.1	General	.32	
B.2.3 C	hoice of tools	.33	
B.2.4 R	B.2.4 Resistance Time measurement		
B.2.5 A	ccess to cash safe compartments	.33	
B.3	Specification of tool sets	.34	
B.4	Specification of hydraulic tool	.35	
Annex	C (normative) Test methods	.36	
Bibliog	graphy	.64	

EN 12414:2020 (E)

European foreword

This document (EN 12414:2020) has been prepared by Technical Committee CEN/TC 226 "Road equipment", the secretariat of which is held by AFNOR.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by January 2021, and conflicting national standards shall be withdrawn at the latest by January 2021.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 12414:1999.

The significant technical changes incorporated in this revision are:

- new requirements depending on the different modes of operation (Pay and Display, Pay and Go, Pay on Departure) which justify the change in the title and the scope of this standard where "pay and display ticket machine" has been replaced by "parking terminal";
- test method described for each of the requirements in annex, which justify the change in the title and scope where "test methods" has been added;
- accessibility requirements taking into account new EN 301549:2018;
- requirement for user interface taking into account new technologies (display, keyboards, touch screen...);
- requirements and definition of categories of terminals depending on the level of connectivity with a centralised system (centralised system requirement being out of the scope of this standard);
- requirements for minimum information to be exchanged with the centralised system for connected terminals;
- requirements for payment means taking into account banknotes and new electronic means of payment;
- energy autonomy requirement for terminal powered by mains supply or solar energy or combination of solar energy and non-rechargeable battery, with detailed test procedure in annex;
- protection against theft or burglary with detailed test procedure in annex and introduction of security classes P0 to P4, with a minimum of P0 required;
- update of operation and management requirements;
- update of normative references.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

EN 12414:2020 (E)

Introduction

This document is a revision of the EN 12414 issued in 1999. This is not a harmonized standard. This document has been written for those called upon to manufacture, operate, maintain and use a parking terminal with the aim of providing requirements and test methods, especially for parking terminals in addition to the applicable European Directives.

This document takes the different modes of operation of parking terminal into account:

- pay and display mode;
- pay and go mode;
- pay on departure mode;

and the different configurations of:

- user interface;
- means of payment;
- power supply;
- connectivity;
- protection against theft or burglary;

in order to provide measurable minimum requirements and associated test methods to standardize and qualify:

- ease of use;
- ease of operation;
- accessibility;
- security;
- energy autonomy;
- resistance to environment;
- protection against theft or burglary.

A terminal conformity to this document is understood as a conformity to all minimum requirements applicable to the mode and configuration of the said terminal. This standard is for the terminal only, it does not cover the centralised system. Regarding protection against theft or burglary, conformity to the minimum requirement is reached with class P0, but in addition, classes P1-P4 have been defined to allow terminal suppliers to verify the effectiveness of additional measures to increase the protection against theft or burglary above P0.

EN 12414:2020 (E)

1 Scope

This document specifies the technical and functional requirements including test methods for parking terminals. It applies to unattended terminals used to obtain the right to park for visual and/or electronic control of multiple road vehicles, with payment where applicable.

This document only covers parking terminals.

For parking terminals connected to centralised system, this document covers the minimum information to be exchanged with a centralised system. It does not define a standard protocol between parking terminals and centralised systems. It does not define the centralised system.

This document does not cover pay-on-foot terminals.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 1332-3:2008, Identification card systems - Man-machine interface - Part 3: Keypads

EN 60068-2-1, Environmental testing - Part 2-1: Tests - Test A: Cold

EN 60068-2-2, Environmental testing - Part 2-2: Tests - Test B: Dry heat

EN 60068-2-30, Environmental testing - Part 2-30: Tests - Test Db: Damp heat, cyclic (12 h + 12 h cycle)

EN 60068-2-61, Environmental testing - Part 2: Test methods - Test Z/ABDM: Climatic sequence

EN 60529, Degrees of protection provided by enclosures (IP Code)

EN 60904-1, Photovoltaic devices - Part 1: Measurement of photovoltaic current-voltage characteristics

EN 61009-1, Residual current operated circuit-breakers with integral overcurrent protection for household and similar uses (RCBOs) - Part 1: General rules

EN 62262, Degrees of protection provided by enclosures for electrical equipment against external mechanical impacts (IK code)

EN 301549:2018, Accessibility requirements suitable for public procurement of ICT products and services in Europe

EN ISO 9241-305:2008, Ergonomics of human-system interaction - Part 305: Optical laboratory test methods for electronic visual displays (ISO 9241-305:2008)

EN ISO/IEC 17025, General requirements for the competence of testing and calibration laboratories (ISO/IEC 17025)

EN ISO/IEC 17065, Conformity assessment — Requirements for bodies certifying products, processes and services (ISO/IEC 17065)

koniec náhľadu – text ďalej pokračuje v platenej verzii STN