

## Poplachové systémy Poplachové prenosové systémy a zariadenia Časť 10: Požiadavky na vzdialený prístup

STN P CLC/TS 50136-10

33 4596

Alarm systems - Alarm transmission systems and equipment - Part 10: Requirements for remote access

Táto norma obsahuje anglickú verziu európskej normy. This standard includes the English version of the European Standard.

Táto norma bola oznámená vo Vestníku ÚNMS SR č. 07/22

Obsahuje: CLC/TS 50136-10:2022

# TECHNICAL SPECIFICATION SPÉCIFICATION TECHNIQUE TECHNISCHE SPEZIFIKATION

**CLC/TS 50136-10** 

April 2022

ICS 13.320

#### **English Version**

## Alarm systems - Alarm transmission systems and equipment - Part 10: Requirements for remote access

To be completed

Alarmanlagen - Alarmübertragungsanlagen und - einrichtungen - Teil 10: Anforderungen für den Fernzugriff

This Technical Specification was approved by CENELEC on 2022-02-04.

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European Committee for Electrotechnical Standardization Comité Européen de Normalisation Electrotechnique Europäisches Komitee für Elektrotechnische Normung

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## CLC/TS 50136-10:2022 (E)

Contents			Page
Eu	ropea	n foreword	5
Int	roduc	tion	6
1 Scope			6
2	Nor	6	
3	Terms, definitions and abbreviations		7
	3.1	Terms and definitions	
	3.2	Abbreviations	
4	General requirements		8
	4.1	Additional application	
	4.2	Logical structure	
Fig	ure 1	Remote access infrastructure logical diagram	
5	Information security		9
	5.1	General	
	5.2	Integrity and confidentiality	
	5.3	Authentication	
	5.4	Authorization	10
	5.5	Logging	10
6	Perf	formance requirements	11
7	Functional requirements		11
	7.1	Remote Access Client	11
	7.2	Remote Access Server	11
	7.3	Remote Access End point	
	7.4	Documentation	12
8	Ope	erational requirements	12
An	nex A	(normative) Alternative connection method	13
Figure A1 — Alternative remote access infrastructure logical diagram			

CLC/TS 50136-10:2022 (E)

## **European foreword**

This document (CLC/TS 50136-10:2022) has been prepared by CLC/TC 79, "Alarm systems".

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC shall not be held responsible for identifying any or all such patent rights.

The CLC/TS 50136 series consists of the following parts, under the general title *Alarm systems – Alarm transmission systems*:

- Part 1 General requirements for alarm transmission systems;
- Part 2 Requirements for Supervised Premises Transceiver (SPT);
- Part 3 Requirements for Receiving Centre Transceiver (RCT);
- Part 4 Annunciation equipment used in alarm receiving centres;
- Part 7 Application guidelines;
- Part 9 Requirements for common protocol for alarm transmission using the internet protocol (IP).
- Part 10 Requirements for remote access

Any feedback and questions on this document should be directed to the users' national committee. A complete listing of these bodies can be found on the CENELEC website.

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### Introduction

It has been common practice for many years to monitor the alarm and fault status of alarm systems installed in premises from remote locations.

Technological developments within alarm systems as well as the telecommunication paths now permit remote access to those alarm systems with a wide variety of available functions up to and including full operation and programming / parameters setting as if an authorized person was at site.

Remote access complements the at site visits of competent person(s) and also enables remote access for customers (end-users). In short, the overall service quality offered by the various types of professional services providers at time of installation, maintenance or operation increases significantly. End-users experience faster response times leading to higher system reliability and availability. Service providers can provide new services such as remote system interrogation, which improves also staff utilization.

This document uses the term alarm system to describe any safety and security system.

#### 1 Scope

This document specifies minimum requirements for secure connection and session for remote access to one or more alarm systems, for example fire safety systems, intruder and hold-up alarm systems, electronic access control systems, external perimeter security systems, video surveillance systems, and social alarm systems.

This document specifies the requirements for the performance, reliability, integrity, and security characteristics of a Remote Access Infrastructure.

This document specifies the requirements for a Remote Access Infrastructure between a Remote Access Client and an alarm system at the supervised premises and may be either integrated as part of the ATS or a separate infrastructure. In either case, the requirements of this European technical specification should apply.

This document does not cover the provision of functions and features on the alarm system.

#### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 50136-1:2012,<sup>1</sup> Alarm systems – Alarm transmission systems and equipment – Part 1: General requirements for alarm transmission systems

# koniec náhľadu – text ďalej pokračuje v platenej verzii STN

<sup>&</sup>lt;sup>1</sup> As impacted by EN 50136-1:2012/A1:2018.