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Information technology - Artificial intelligence - Artificial intelligence concepts and terminology (ISO/IEC 22989:2022)

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This standard includes the English version of the European Standard.

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- Concepts et terminologie relatifs à l'intelligence
artificielle (ISO/IEC 22989:2022)

Informationstechnik - Künstliche Intelligenz -
Konzepte und Terminologie der Künstlichen
Intelligenz (ISO/IEC 22989:2022)

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European foreword

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**ISO/IEC
22989**

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**Information technology — Artificial
intelligence — Artificial intelligence
concepts and terminology**

*Technologies de l'information — Intelligence artificielle — Concepts
et terminologie relatifs à l'intelligence artificielle*



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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 42, *Artificial Intelligence*.

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Introduction

Advancements in computing capacity, reduction of costs of computation, availability of large amounts of data from many sources, inexpensive online learning curricula and algorithms capable of meeting or exceeding human level performance in particular tasks for speed and accuracy have enabled practical applications of AI, making it an increasingly important branch of information technology.

AI is a highly interdisciplinary field broadly based on computer science, data science, natural sciences, humanities, mathematics, social sciences and others. Terms such as “intelligent”, “intelligence”, “understanding”, “knowledge”, “learning”, “decisions”, “skills”, etc. are used throughout this document. However, it is not the intention to anthropomorphize AI systems, but to describe the fact that some AI systems can rudimentarily simulate such characteristics.

There are many areas of AI technology. These areas are intricately linked and developing rapidly so it is difficult to fit the relevance of all technical fields into a single map. Research of AI includes aspects such as aspects including “learning, recognition and prediction”, “inference, knowledge and language” and “discovery, search and creation”. Research also addresses interdependencies among these aspects^[23].

The concept of AI as an input and output process flow is shared by many AI researchers, and research on each step of this process is ongoing. Standardized concepts and terminology are needed by stakeholders of the technology to be better understood and adopted by a broader audience. Furthermore, concepts and categories of AI allow for a comparison and classification of different solutions with respect to properties like trustworthiness, robustness, resilience, reliability, accuracy, safety, security and privacy. This enables stakeholders to select appropriate solutions for their applications and to compare the quality of available solutions on the market.

As this document does provide a definition for the term AI in the sense of a discipline only, the context for its usage can be described as follows: AI is a technical and scientific field devoted to the engineered system that generates outputs such as content, forecasts, recommendations or decisions for a given set of human-defined objectives.

This document provides standardized concepts and terminology to help AI technology to be better understood and used by a broader set of stakeholders. It is intended for a wide audience including experts and non-practitioners. The reading of some specific clauses can however be easier with a stronger background in computer science. These concerns are described primarily [Clauses 5.10](#), [5.11](#) and [8](#), which are more technical than the rest of the document.

Information technology — Artificial intelligence — Artificial intelligence concepts and terminology

1 Scope

This document establishes terminology for AI and describes concepts in the field of AI.

This document can be used in the development of other standards and in support of communications among diverse, interested parties or stakeholders.

This document is applicable to all types of organizations (e.g. commercial enterprises, government agencies, not-for-profit organizations).

2 Normative references

There are no normative references in this document.

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